To ensure that all population of Montréal and Laval have access to appropriate, efficient and quality pre-hospital emergency services aimed at reducing the mortality and morbidity resulting from medical emergencies

Urgences-santé’s Mission

Did you know?

Urgences-santé is responsible for planning, organizing, coordinating and evaluating the services in the pre-hospital chain of survival
Montréal and Laval’s population served by Urgences-santé

2.5 million

Territory covered by Urgences-santé

744 km²
In 2018-2019, Urgences-santé has more than 1,500 employees, including 1,000 paramedics and more than 110 emergency medical dispatchers.

Did you know?

1 health communication center
1 headquarter
3 operational centres
1 training centre
Our training centre

40 employees including:

- paramedics instructors
- attendants trainers
- planning and programming agent
- administration

4500 People trained annually
- paramedics
- first responders
- paramedics/ specialized teams
- support staff
- managers

Hours taught annually

50000

5 classrooms +:

- 1 primary care practice room
- 1 advanced care practice room

Did you know?

Paperless environment